



DEAR VALUED CUSTOMER--

As you are aware, last fall the Government of Alberta introduced a suite of energy affordability programs, including the Natural Gas Rebate Program. The [Natural Gas Rebate Program](#) is intended to help Albertans manage higher home heating costs, specifically if the cost of natural gas is above \$6.50 per gigajoule. Propane customers (who met the eligibility criteria) can apply for a rebate under this program. More details can be found here (click on natural gas rebate): [Affordability Action Plan | Alberta.ca](#). Please note that the rebate program has not yet been implemented, due to the low (lower than \$6.50 per GJ) prices of natural gas since October 2022.

I am pleased to note that **this program is now a permanent program** for homeowners, and **eligibility has been expended to provide year-round price protection**. Please ensure your customers are aware of this program, I will send a note to the Alberta Committee if and when the threshold is reached, and customers can apply for rebates through the Government of Alberta website.

The Natural Gas rebate is “stackable” with the Remote Area Heating Allowance (RAHA) program, which reduces the cost of heating fuels for Albertans who do not have access to natural gas service in their area. The program provides direct rebates to Albertans of up to 25% of the cost of fuel (less GST and carbon levy) on annual consumption of propane. More information about this program can be found here: [Farm fuel and rural utility programs | Alberta.ca](#)

Thank you,
Bruce
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